

Quick Reference Guide



Ascom Myco™ 3

ascom



Introduction

Ascom Myco 3 supports streamlined workflows, fast responses and fact-based decisions. The enterprise-grade Ascom Myco 3 smartphone delivers actionable, context-rich information to mobile personnel in healthcare, manufacturing, and other demanding environments. The handset is based on Android™ 9 Pie and includes several Ascom solutions complementing the Android standard offering.

This Quick Reference Guide (QRG) provides a brief overview of the most common features of the Ascom Myco 3 handset.

The images in the QRG are taken from a handset with an English user interface. Some functionalities described in this QRG may differ from your handset depending on system configuration. Images of the screen can also differ from how the screen looks on your handset.

Remember to read the Safety Instructions included in the product delivery before using the handset.

The information in this document is subject to change without notice.

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Handset



Buttons

The handset is equipped with Back, Home, Overview, Power, Volume, and three Multifunction buttons.

1 Multifunction buttons

- Depending on the configuration this button can be used for different purposes. For example, you can scan a barcode or start an app.

2 Power Button

- Press and hold to turn the handset on / off or restart it.
- Press to lock and put the handset into sleep mode.

3 Volume Button

- Press up (+) to increase or press down (-) to decrease the volume level.
- Press and hold down (-) to mute all the sounds. Press down (-) again to put the handset in silent mode.

4 Back Button

- Press to navigate backwards, to the previous screen.

5 Home Button

- Press to wake the screen from sleep mode.
- In unlocked mode, press to navigate to the Home screen from any app.

6 Overview Button

- In unlocked mode, press to see a list of all active apps.



Handset Views

The interface of the handset is divided into two separate views:

The Home screen is the main view of the handset, where you can use such features as shortcuts to get a quick access to different apps and functions.

The All apps screen is the view where you can find all the installed apps on the handset.

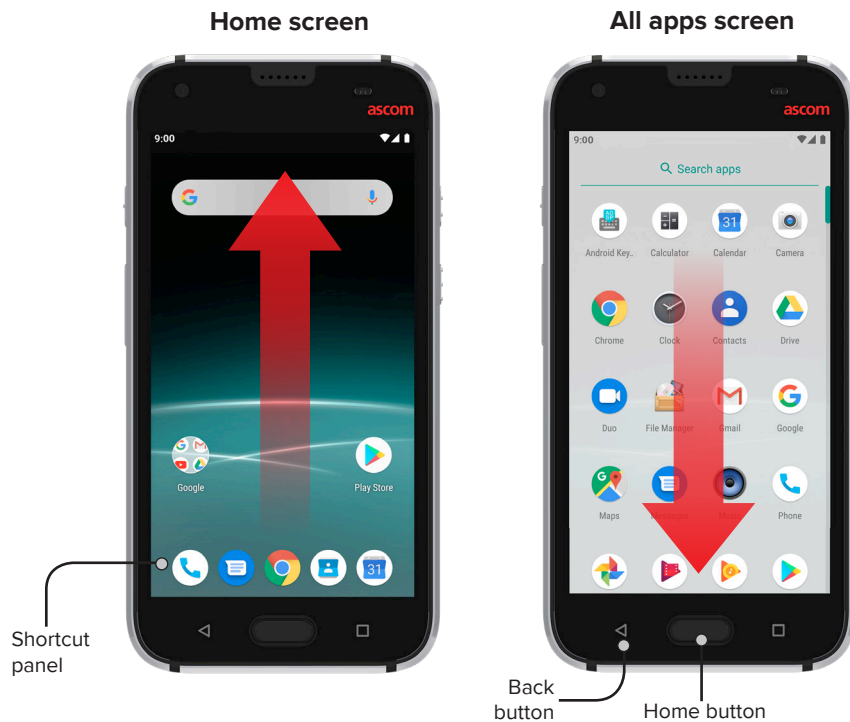
Frequently used apps can be found in the shortcut panel of the Home screen.

NOTE: If you can not find the apps or want to change the shortcuts, contact your system administrator for assistance.

Navigate between Views

To get to the All apps screen, swipe up from the bottom of the Home screen.

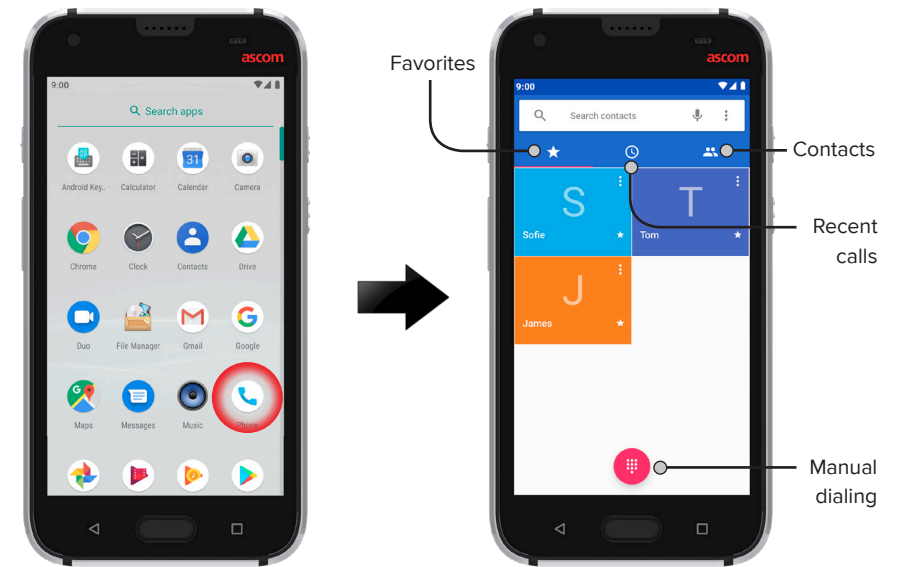
To get back to the Home screen, swipe down in the All apps screen, or press the Back or Home buttons.



Calling

1 In the All apps screen, tap the **Phone app** icon . You can also open the app from the Shortcut panel of the Home screen.

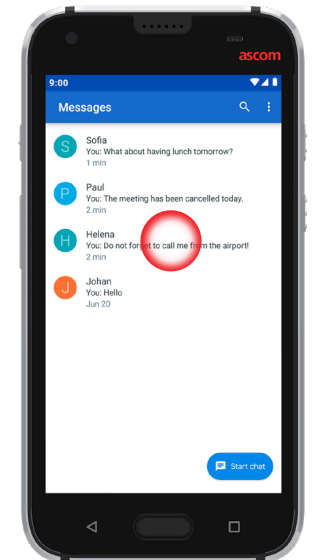
2 Choose between manually dialing the phone number, choosing the contact from Favorites, Recent calls, or the Contacts list.



Messaging

1 In the All apps screen, tap the **Messages app** icon . You can also open the app from the Shortcut panel of the Home screen.

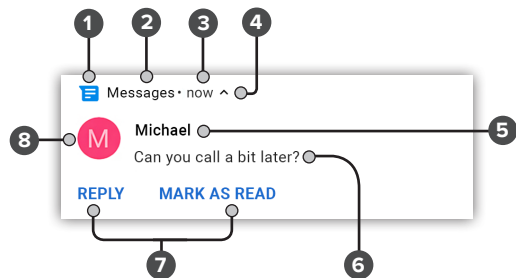
2 Tap the **Start chat** icon at the bottom of the screen to write a new message or tap the conversation to read and reply to it.



Notification Overview

Notifications appear in different places and formats, such as icons in the Status bar or as detailed texts in the Notification drawer. In unlocked mode, notifications appear at the top of the screen.

1. App icon
2. App name
3. Timestamp
4. Expand indicator
5. Title / Headline
6. Supporting text
7. Actions
8. Icon, for example "Contact icon"



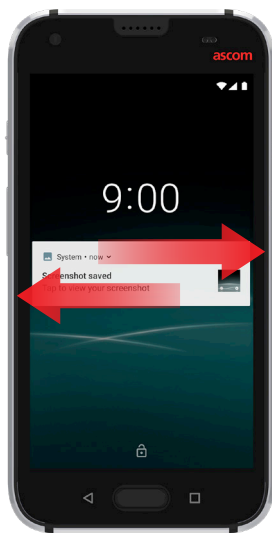
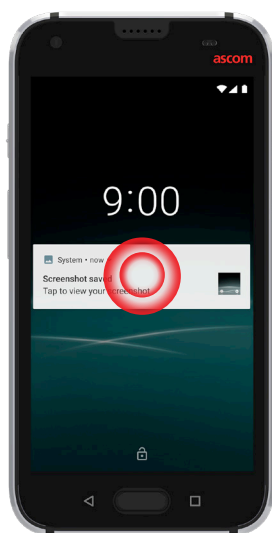
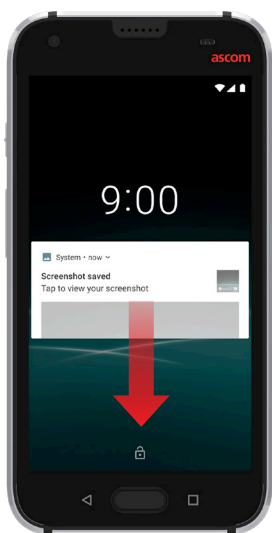
Manage Notifications

There are three ways to manage notifications on the lock screen:

Tap the **Down arrow** icon or swipe the notification down to see the details.

Double tap the notification to open the app that sent it.

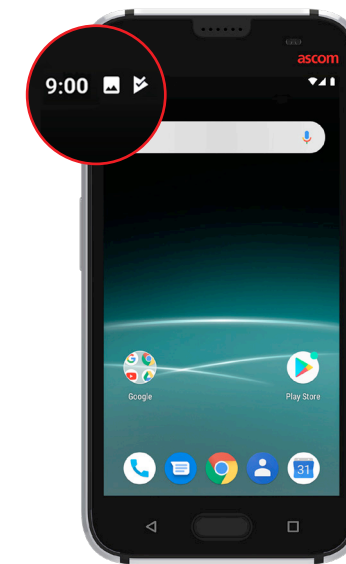
Swipe left or right to clean the notification (if allowed).



Notification Drawer

The Notification drawer shows a list of notifications, such as missed calls, conversations, system and app messages.

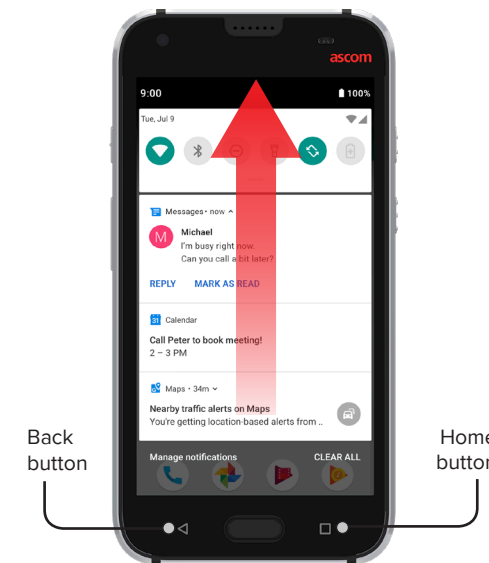
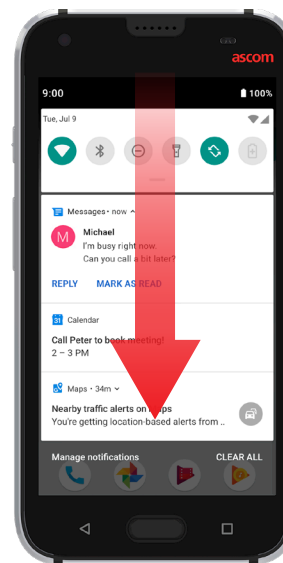
Incoming notifications first appear as icons in the Status bar at the top of the screen to show that there is new information in the Notification drawer.



To open the Notification drawer, swipe down from the top of your screen.

You can open the Notification drawer in unlocked mode and on the lock screen.

To hide the Notification drawer, swipe upwards, tap outside the drawer, or press the Back or Home buttons.

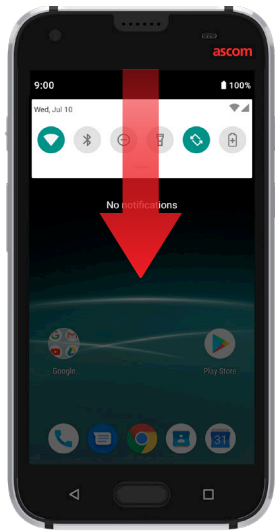


Quick Settings

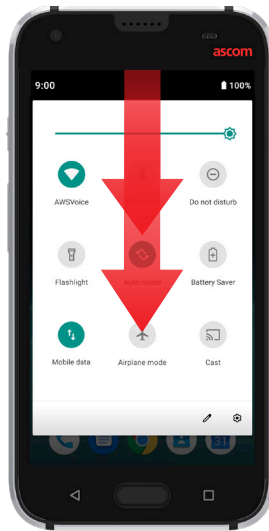
The Quick Settings panel can be used to make some fast changes in your Ascom Myco 3, such as alter the brightness of the screen or put the handset in battery save mode.

You can open the Quick Settings panel both in unlocked mode and on the lock screen.

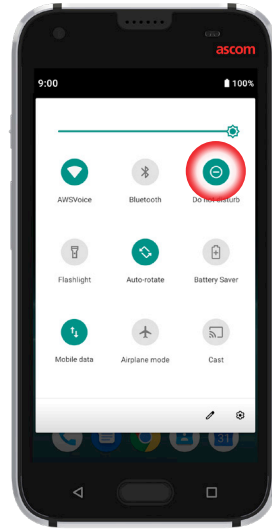
To see a selection of settings, swipe down from the top of the screen.



To open the whole Quick Settings panel, swipe down two times from the top of the screen.




To turn the setting on / off, tap the corresponding icon.




Low Battery

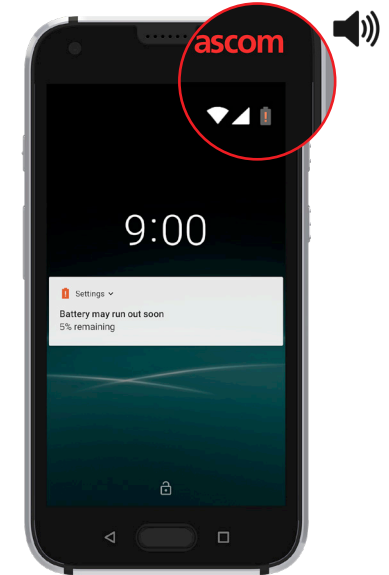
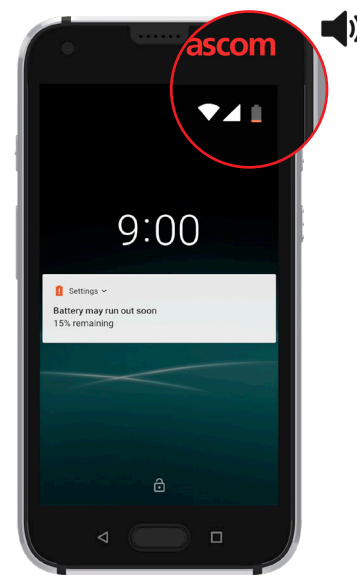
If the battery level is low, charge the battery or change it to a fully charged one as soon as possible.

A battery level of 15 % or less is indicated by:

- Low battery icon 
- "Battery may run out soon" notification
- Sound signal from the handset

A battery level of 5 % or less is indicated by:

- Battery alert icon 
- "Battery may run out soon" notification
- Sound signal from the handset



True Hot-Swap

Ascom Myco 3 has an easily replaceable battery that can be changed without powering down the handset or exiting your active apps. With hot-swap functionality you can continue working and using your apps even when the battery is being exchanged.

- When removing the battery, your handset is operational for another 60 seconds.
- If the battery is not replaced within 60 seconds, the handset switches off.

Charging Methods

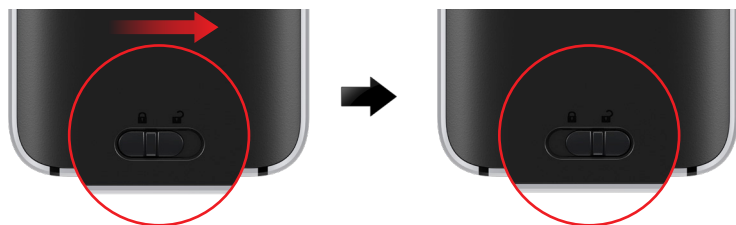
The handset has a rechargeable battery that can be charged separately from the handset. To charge it, use the Battery Charging Rack or the Desktop Charger.

If you want to charge the handset, do it either with a Handset Charging Rack, Desktop Charger or a Micro USB cable.

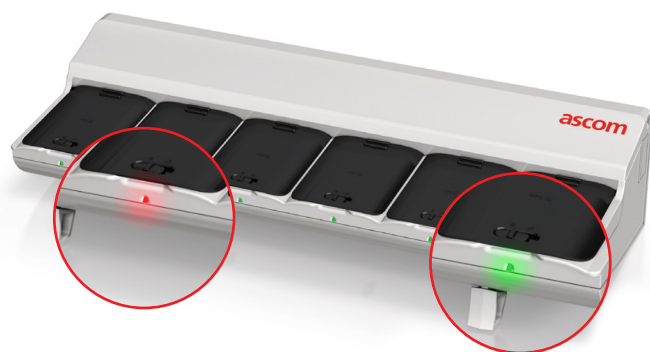
NOTE: With the Desktop Charger you can charge the handset together with one extra battery.

Battery Charging Rack

- 1 Slide the battery cover lock to the right to release the battery.



- 2 Remove the battery pack from the handset and place it in the charging slot. If the battery has been correctly inserted, the LED turns red to show that the battery is charging.
- 3 When the LED turns green, the battery is fully charged.



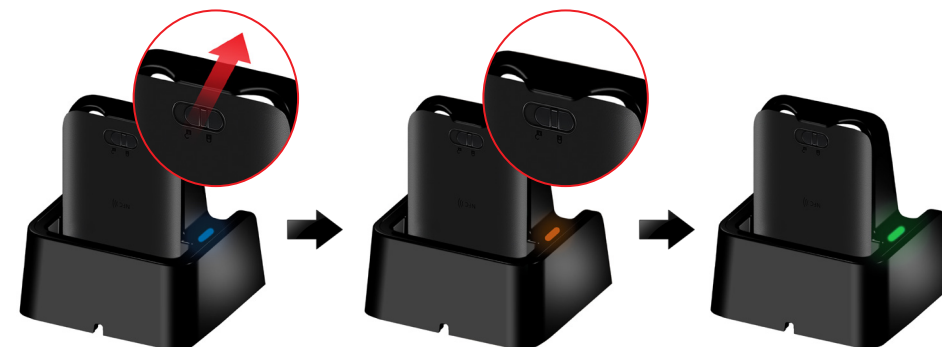
Desktop Charger

Use the Desktop Charger to charge only the handset or the handset together with one extra battery.

- 1 Place the handset in the charging slot for handsets. If the handset is correctly inserted, the charging screen appears showing the battery charge level and the owner name.
- 2 When the green check mark icon appears on the screen and the LED turns green, the battery is fully charged.



- 3 Remove the battery pack from the handset and place it in the charging slot for batteries. Push the battery in until it clicks into the locked position. If the battery has been correctly inserted, the LED turns orange to show that the battery is charging.
- 4 When the LED turns green, the battery is fully charged.



Handset Charging Rack

- 1 Place the handset in a charging slot. If the handset has been correctly inserted, the charging screen appears showing the battery charge level and the owner name.
- 2 When the green check mark icon appears on the screen and the LED turns green, the battery is fully charged.



Micro USB Cable

- 1 Open the charging port at the bottom of the handset.
- 2 Attach the Micro USB cable to the charging port and connect USB Power supply to a power outlet.
- 3 When the LED turns green, the battery is fully charged.
- 4 Close the charging port to prevent liquid and dust damage.



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